

Exhibit A

Inspection, Maintenance and Touch-Up Guidelines for Factory Finished Products Purchased from Quantum Windows & Doors, Inc.

The following inspection, maintenance and site touch-up guidelines should be followed in order to achieve desired results and maintain warranty coverage for Q-Shell finished products.

1. Carefully inspect all final coatings prior to installation. Store prefinished windows and doors in such a manner as to protect them from moisture, extreme variations in temperature, dust and dirt.
2. Immediately seal (putty, caulk, etc.) any areas where moisture could intrude behind the finish. This includes areas where the finish has been penetrated for hardware installation and nail holes created during glazing or install, etc.
3. If the finish needs to be repaired, first clean the surfaces to be coated with a standard exterior cleaning solution of 2 oz. TSP (tri-sodium phosphate), 1 quart bleach and 3 quarts of water before application of the coating. If surface sanding is necessary, an additional cleaning is required following sanding. Any breach in the coating exposing raw wood is reason for recoating. Left uncorrected a breach can lead to coating failure.
4. When coating a door or window allow finish to dry completely before closing. Never paint weather-stripping.
5. Annual inspections and cleaning of the coated surfaces will help to ensure the affects of exposure to contaminants, e.g. dust, dirt, mildew and salt are minimized. Contaminants are key factors in the degradation of finish over time. In general, horizontal surfaces are the most susceptible to damage and may require more frequent maintenance. Highly exposed products should be inspected and cleaned twice annually. When properly applied, QWD would not consider maintenance coatings applied in these areas to void the warranty.
6. For questions regarding finishing, maintenance or installation, please contact Quantum Windows and Doors, Inc. at 1-800-287-6650.

Signature of Owner or Owner's Representative

Date